

virgin blue fare type guide

This is a guide only, for domestic flights. Full Terms & Conditions can be found on our website at virginblue.com.au



Fare Types	Checked baggage add \$10		Checked baggage and more included		
	Go! Fare (L,F,V)	Blue Saver (R,X,U,A,T,S,Q,H,M)	Flexible (B,N)	Corporate Plus (Y)	Premium Economy (W)
Name change permitted – by contacting our Guest Contact Centre (GCC)	No	No	Yes – up to 30mins prior to scheduled departure	Yes – up to 24hrs after scheduled departure	Yes – up to 24hrs after scheduled departure
Flight changes (to time and date of flight) permitted – via website or GCC (Note – routing changes not permitted)	Yes – at least 24hrs prior to scheduled departure	Yes – at least 24hrs prior to scheduled departure	Yes – at least 30mins prior to scheduled departure via GCC or 60mins prior to departure via website	Yes – up to 24hrs after scheduled departure	Yes – up to 24hrs after scheduled departure
Flight change fees via our website (available where original booking made on website)	\$45 [^] plus any fare difference	\$40 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via Guest Contact Centre	\$50 [^] plus any fare difference	\$45 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via GDS	N/A	\$40 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Cancellations permitted	No	Yes – at least 24hrs prior to scheduled departure	Yes – at least 30mins prior to scheduled departure	Yes – up to 24hrs after scheduled departure	Yes – up to 24hrs after scheduled departure
Flight cancel fee via our website	N/A	\$45 [^]	Nil	Nil	Nil
Flight cancel fee via Guest Contact Centre	N/A	\$55 [^]	Nil	Nil	Nil
Flight cancel fee via GDS	N/A	\$45 [^]	Nil	Nil	Nil
If flight cancellations made in accordance with fare rules, balance is held in credit	N/A	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking
If flight cancellations not made in accordance with fare rules	Loss of fare	Loss of fare	Loss of fare	Loss of fare	Loss of fare
Refundable (provided flights cancelled in accordance with fare rules)	No	No – credit shell available	No – credit shell available	Yes – admin fee of \$30 per guest per cancellation or credit shell available	Yes – admin fee of \$30 per guest per cancellation or credit shell available
Checked Baggage	Not included – 23kg* allowance may be purchased for \$10 online or \$20 at the airport	Not included – 23kg* allowance may be purchased for \$10 online or \$20 at the airport	23kg allowance included	32kg allowance included	32kg allowance included
Additional Benefits					
Priority Check-in	No	No	No	Yes	Yes
Complimentary Access to The Lounge	No	No	No	Yes	Yes
Guaranteed seat in first three rows of aircraft with priority boarding and disembarking	No	No	No	No	Yes
Extra Personal Space	No	No	No	No	Yes
Extra baggage allowance of 32kg	No	No	No	Yes	Yes
Complimentary live2air in-flight entertainment [†]	No	No	No	No	Yes
Complimentary food and beverage from the V-Licious in-flight menu [†]	No	No	No	No	Yes

*GDS bookings together with Velocity Gold and Silver members are exempt. [^]Charges listed are in AUD and apply to Australian domestic flights. For International Travel, the currency in which you made your original booking will apply to your entire booking. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Blue airfares are subject to change with/without notice. If you change your booking, your new fare may be more expensive than the original fare paid. [†]Virgin Blue hopes to provide you with your first menu choice, if this is not available, an alternative will be offered. [‡]Live2air is available on the majority of Virgin Blue's Boeing 737 aircraft. Live2air is not available on Virgin Blue's Embraer E170 and E190 aircraft. Information correct as at 7 May 2009.