



December 2008

Mr David Sumich
CEO
BCD Travel
Level 8, 400 Queen Street
Brisbane QLD 4000
Australia

Attention: David Sumich

RE: Santa's Corporate Travel Management Program

Dear David,

I would personally like to thank you for managing not only our day to day travel arrangements but the extensive logistical elements during the festive season.

Mrs Clause and I value our partnership with BCD Travel and BCD Travel continues to exceed our expectations.

You have proven to us that your company is extremely client focused, in touch with industry trends and in touch with our specific needs.

Since appointing BCD Travel, we have seen a considerable reduction in costs through the introduction of a cost saving initiatives driven by our dedicated Account Manager.

We would also like to take this opportunity to thank our dedicated consultants who tirelessly take care of our travel requirements. They are always friendly, courteous and professional to deal with. As a thank you for their hard work, I will ensure they receive pleasant gifts this coming Christmas.

FYI - I would not hesitate in recommending BCD Travel to any other company who may be looking to appoint a Travel Management Company.

Thank you once again for your hard work and dedication. Mrs Clause and I look forward to continuing our partnership with BCD Travel into the future.

Kind regards

Handwritten signature of Santa Clause in blue ink.

Santa Clause
North Pole